PTO/SB/22 (12-04)

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ME	THEON	FOR EXTENSION OF TIME UNDER	R 37 CFR 1.136(a)	Docket Numb	er (Optional)		
((Fees pu	rsuant to the Consolidated Appropriations A	Act, 2005 (H.R. 4818).)				
Application Number 09/675,597				Filed September 29, 2000			
For \$	System	and method of Using a Phone to Acc	ess Information in a	Call Center		· · · · ·	
Art Unit 2614				Examiner Tsang			
	s is a red lication.	quest under the provisions of 37 CFR 1.13	6(a) to extend the perio	od for filing a rep	ly in the above	e identified	
The	reques	ted extension and fee are as follows (chec			oropriate fee b	elow):	
			<u>Fee</u> <u>S</u> i	mall Entity Fee			
	\boxtimes	One month (37 CFR 1.17(a)(1))	\$120	\$60	\$	120.0	
		Two months (37 CFR 1.17(a)(2))	\$450	\$225	\$		
		Three months (37 CFR 1.17(a)(3))	\$1020	\$510	\$		
		Four months (37 CFR 1.17(a)(4))	\$1590	\$795	\$		
		Five months (37 CFR 1.17(a)(5))	\$2160	\$1080	\$		
	Applica	ant claims small entity status. See 37 CFR	R 1.27.				
\boxtimes	A che	A check in the amount of the fee is enclosed.					
	Paym	ent by credit card. Form PTO-2038 is	attached.				
	The D	pirector has already been authorized to	o charge fees in this a	application to a	a Deposit Acc	count.	
\boxtimes	The D	Pirector is hereby authorized to charge posit Account Number 23-0920. I hav	e any fees which may be enclosed a duplica	be required, o te copy of this	r credit any o sheet.	overpayment,	
	WARN Provide	ING: Information on this form may become pecredit card information and authorization of	public. Credit card inforn on PTO-2038.	mation should not be included on this form. 04/10/2097 NNGUYEN1 00900079 09675597			
				∂2 FC:1251		120.	
ıam	n the	applicant/inventor.					
		assignee of record of the enti- Statement under 37 CFR	ire interest. See 37 C 3.73(b) is enclosed (f	FR 3.71. Form PTO/SB/	96).		
		attorney or agent of record. R	Registration Number 2	<u> 29,434</u>			
		attorney or agent under 37 C Registration number if acting und					
		$()$ $\alpha \otimes \emptyset$		April 4, 200	7		
		Jones a Ocheer					
	^	Signature Signature			Date		
	ames A	Scheer Typed or printed name		312-655-15		per	

This collection of information is required by 37 CFR 1.136(a). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 6 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.